

# WHAT TO EXPECT AT THE NOAHH RESTORE



## A Typical Workday

Volunteers should arrive at the ReStore at 8:30am and check in with James, our Volunteer Coordinator. You'll receive a brief orientation, which includes a safety talk, tour of the ReStore, as well as examples of tasks volunteers might complete during the day. Volunteers will also have time that morning to explore the store, get instructions and put on a ReStore Volunteer vest before the store opens at 10:00am. Volunteers are welcome to spend a full day in the ReStore (8:30am-5:00pm) or a half day is also an option.

## Skills

No expertise needed! ReStore staff will teach volunteers any skills they may need for their time in the store. Depending on your experience and interest, our staff will engage you in something you'll enjoy. We simply ask that all volunteers have a good attitude and be flexible during their time with us, keeping in mind that ReStore sales mean homes for our Habitat partner families! Tasks that volunteers might do in the ReStore include customer service, cleaning/organizing, pricing research, merchandise display/design, unloading the donation truck, special projects and DIY/upcycling.

## Merchandising/Special Projects

The Restore is always adjusting the sales floor for donations that come into the store. The process for turning a donation into a sale is detailed and can take a little time. However, this is a great way to get experience in retail. Also, our energetic and welcoming staff can customize the experience so you enjoy your volunteer time in the ReStore. If you have a special expertise, we're always looking for those who enjoy tinkering with scrap metal, troubleshooting, painting, etc. We've got a project for all volunteers!

## Dress

Volunteers are required to wear closed-toe, and close heeled shoes. Please, no sandals. Also remember to wear clothes that are appropriate for a retail store, but also ones that are comfortable and you don't mind getting a bit dirty. The ReStore is open to the public and all volunteers are representing Habitat for Humanity.



## Lunch

- Volunteers are welcome to bring their lunch or leave and have lunch off site. There are plenty of restaurants within a mile of the Restore. Lunch happens between 11:30am and 1:00pm. We ask that volunteers are flexible in their lunch schedule. If you're bringing a group to the Restore, check out some of our [restaurant partners](#) in New Orleans.

## Other reminders

- Please bring a water bottle with you. We have plenty of water, but you'll want your own container.
- All volunteers are required to sign a NOAHH Waiver of Liability which can be found [here](#). Please bring this with you when you volunteer.
- If you want to learn a little more about Restore safety before volunteering, click [here](#) to see one Habitat affiliate's video. But, you don't need to wear long pants when you're volunteering with us!



**2900 Elysian Fields, New Orleans**